

# Corporate

# Social Responsibility

# at Sitel Group<sup>®</sup>

At Sitel Group<sup>®</sup>, our commitment to corporate social responsibility (CSR) is rooted in transparency, integrity and ethics throughout our operations and every aspect of our business. CSR continues to inform our business philosophy and steer our decision-making process.

## **Committed to Change**

We are driven by making a difference. We support our people through focusing on their health and wellbeing and providing access to lifelong learning. We encourage our people to take an active role in supporting the communities in which we are located. As a global business, we have a unique opportunity to make a significant social impact by making small changes.

Our focus is on **education** and **health** and **wellbeing**, rooted in our commitment to improving the employee experience for both current and future associates. We ensure our people, and oftentimes, their families have access to tools and resources to for career advancement, training and a healthy lifestyle.

## **Causes Powered by People**

Our commitment to CSR encompasses our teams, our communities and our supply chain. We ensure that together, we conduct business in a socially responsible and ethical manner outlined in our Global CSR Policy. We hold ourselves, our partners and our customers to the highest standards so our sustainability practices and expectations are consistent with our values directed by our Code of Conduct.

## **Driving Better Experiences**

As our business grows, we continue investing in practices to further reduce our environmental footprint and further improve the employee experience for our people today and tomorrow.

By fostering a safe, inclusive and innovative working environment, where respect for and recognition of diversity are celebrated, we demonstrate our commitment to our people located in every corner of the globe.



**Laurent Uberti,**  
CEO & President



**Olivier Camino,**  
Chief Operating Officer

Create Connection. Value Conversation.

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